

Electronic Acknowledgement Receipt

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| EFS ID: | 1329904 |
| Application Number: | 10617965 |
| International Application Number: | |
| Confirmation Number: | 4134 |
| Title of Invention: | Systems and methods for monitoring and controlling business level service level agreements |
| First Named Inventor/Applicant Name: | Hung-Yang Chang |
| Customer Number: | 46069 |
| Filer: | Frank Chau/Mel Rodriguez |
| Filer Authorized By: | Frank Chau |
| Attorney Docket Number: | YOR920030197US1 (8728-627) |
| Receipt Date: | 22-NOV-2006 |
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| Application Type: | Utility |

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| Submitted with Payment | no |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) | Multi Part /.zip | Pages (if appl.) |
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| 1 | Amendment - After Non-Final Rejection | 8728-627-amd.pdf | 461625 | no | 12 |

Warnings:

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| <p>National Stage of an International Application under 35 U.S.C. 371 If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> | |